# S. S. Jain Subodh P.G. (Autonomous) College (Department of Business Administration)

## B.Com-I (Pass Course) Scheme of Examinations & Syllabus w. e. f. session 2013-14

# (Semester -I)

Paper No.	<u>-</u>	No. of Hours per week	Theory	Internal	Total Time (end sem exam)		
1.	Business Law- I	03	70	30	100	3 Hrs.	
2.	Business Organisation-I	03	70	30	100	3 Hrs.	

# (Semester - II)

Paper No.	_	No. of Hours per week	Theory	Internal		Time (end sem. exam)	
1.	Business Law- II	03	70	30	100	3 Hrs.	
2.	Business Organisation-II	03	70	30	100	3 Hrs.	

# (Semester - III)

Paper No.	_	No. of Hours per week	Theory	Internal		Time (end sem. exam)
1.	Corporate Law -I	03	70	30	100	3 Hrs.
2.	Business Management-I	03	70	30	100	3 Hrs.

# (Semester - IV)

Paper No.	_	No. of Hours per week	Theory	Internal		Time (end sem. exam)
1.	Corporate Law -II	03	70	30	100	3 Hrs.
2.	Business Management-II	03	70	30	100	3 Hrs.

# (Semester -V)

Paper No.	<u>-</u>	No. of Hours per week	Theory	Internal	Total Time (end sem exam)	
1.	Functional Management-I	03	70	30	100	3 Hrs.
2.	Sales Promotion and Sales Management - I	03	70	30	100	3 Hrs.

# (Semester - VI)

Paper No.	Nomenclature of the Paper	No. of Hours per week	Theory	Internal	Total	Time (end sem. exam)
1.	Functional Management-II	03	70	30	100	3 Hrs.
2.	Sales Promotion and Sales Management - II	03	70	30	100	3 Hrs.

# **Examination Question Paper Pattern for all semester Exams**

# Attempt all questions

I	10 Questions ( very short answer questions)	10 * 1 Mark	-	10
II	5 Questions (short answer questions)	5 * 3 Marks	-	15
III	3 Questions (1 question from each unit with internal choice	3 * 15 Marks	-	45
	Total of End Sem. Exam		-	70
	Internal Assessment		-	30
	Maximum Marks		-	100
	Minimum Marks		-	40

## **Department of Business Administration**

## Semester I

## Paper I Business Law- I

Time: 3 Hours

Theory Marks: 70
Internal Marks: 30
100

#### Unit- I

**Indian Contract Act: -** Valid Contract and its Elements; Void and Voidable Agreements; Void and Illegal Agreements; Offer and Acceptance; Contractual Capacity of Parties; Free Consent of Parties; Lawful Consideration and Object, Agreements Expressly Declared as Void, Contingent Contracts; Quasi Contracts; Discharge of Contracts-Methods of Discharge of Contracts; Consequences of Breach of Contracts.

#### **Unit-II**

Contract of Indemnity and Guarantee: - Elements of Contract of Indemnity; Rights of Indemnity-Holder and Indemnifier Guarantee: - Features of Contract of Guarantee; Rights and Liabilities of Surety; Discharge of Surety; Difference between Contract of Indemnity and Guarantee. Contract of Bailment and Pledge: - Meaning; Types of Bailment, Termination of Bailment, Duties and Rights of Bailor and Bailee, Essentials of Pledge, Who May Pledge, Rights and Duties of Pawnor and Pawnee.

#### Unit- III

Contract of Agency:- Methods of Creation and Termination of Agency; Extent of Agents Authority; Sub- Agent and Substituted Agent; Agents Duties to Principal and Rights of an Agent Against Principal; Liability of Principal to Third Party and Agents Personally Liable to Third Party. Consumer Protection Act 1986:- Salient Features of Consumer Protection Act; Rights of Consumers; Consumer Protection Councils; Consumer Disputes Redressal Machinery.

- 1. Kuchhal M.C., Business Laws, Sultan Chand & Co., New Delhi.
- 2. Kapoor N.D., Mercantile Law. Sultan Chand & Co., New Delhi.
- 3. Sharma, Arya Rashmi, Gupta, Gupta, Business Law, Ajmera Book Co., Jaipur
- 4. Nolakha R.L., Business Law, Ramesh Book Depot, Jaipur.
- 5. Sharma, Arya, Gupta: Business Law, Ajmera Book Company, Jaipur.
- 6. Mathew M. J., Principles & Practice of Commercial Law, RBSA, Jaipur.
- 7. Bangia, R. K., Principles of Mercantile Law, Allahabad Law Agency, Allahabad.
- 8. Ramachandran V. G., Law of Contract of India, Eastern Book Company, New Delhi.
- 9. शर्मा, आर्या, गुप्ता, तिवारी, व्यापारिक विधि, अजमेरा बुक कम्पनी, जयपुर।
- 10. नौलखा आर.एल., व्यापारिक सन्नियम, रमेश बुक डिपो, जयपुर।
- 11. सिंहल जे.पी.,व्यापारिक एवं औद्योगिक विधि, अजमेरा बुक कम्पनी, जयपुर।
- 12. शर्मा, आर्य, शर्मा, व्यापारिक विधि, अजमेरा बुक कम्पनी, जयपुर।
- 13. माथुर बी.एस, सक्सेना के.बी, व्यापारिक सन्नियम, रमेश बुक डिपो, जयपुर।

## **Department of Business Administration**

## Semester I

## Paper II Business Organisation- I

Time: 3 Hours

Theory Marks: 70
Internal Marks: 30
100

## Unit- I

Significance and Establishment of Business Organization, Business Environment and Business Ethics.

#### **Unit-II**

Origin and Development of Entrepreneurship in India: problems and suggestions, Role of RIICO and District Industrial Center.

#### Unit- III

Need and Importance of Finance, Sources of Finance, A Brief Study of RFC.

- 1. Cyril L. Hudson; Business Organization & Operation, Staples Press, London.
- 2. Gerald A. Silver; Introduction to Modern Business, McGraw Hill Book Company, New Delhi.
- 3. Benas M. C., Fogg, Stephens Titman: Company Organization, George Allen & Unwin Ltd., London.
- 4. Sharma, Gupta, Vijaywargia, Tiwari, Business Organisation, Ajmera Book Co., Jaipur
- 5. Gupta C.B.: Business Organisation, National Publishing House, New Delhi.
- 6. Mathew, Sharma, Mehta: Business Organization (Shell Write Well(P) Ltd, Jaipur)
- 7. Sharma F.C., Business Values & Ethics– Shree Mahavir Book Depot, New Delhi.
- 8. Murthy C. S. V.; Business Ethics, Himalaya Publishing House, New Delhi.
- 9. Nolakha R. L., Business Organisation, Ramesh Book Depot, Jaipur.
- 10. Sharma, Badaya, Vyas, Jain, Business Organisation, Ajmera Book Company, Jaipur.
- 11. Gupta C. B.; Modern Business Organization, Mayoor Paper Works, Noida.
- 12. Shukla M. C.; Business Organization & Management, S. Chand & Company, New Delhi.
- 13. शर्मा, मल्होत्रा, शर्मा, पारीक, व्यावसायिक संगठन, अजमेरा बुक कंपनी, जयपूर।
- 14. सुधा जी.एस., व्यावसायिक संगठन,रमेश बुक डिपो,,जयपूर।
- 15. शर्मा, व्यास, मल्होत्रा, व्यावसायिक संगठन, अजमेरा बुक कंपनी, जयपूर।
- 16. नौलखा आर.एल., व्यावसायिक संगठन,रमेश बुक डिपो,,जयपुर।
- 17. माथुर बी.एस., नौलखा आर.एल, व्यावसायिक संगठन, आदर्श प्रकाशन, जयपूर।

#### **Department of Business Administration**

## **Semester II**

## Paper I Business Law- II

Time: 3 Hours

Theory Marks: 70
Internal Marks: 30
100

#### Unit- I

**Indian Partnership Act** – Nature of Partnership Firm; Test of Partnership; Duties and Rights of Partners; Relations of Partners to Third Parties; Position of Minor in Partnership; Reconstitution of a Partnership Firm; Registration of Firm. Dissolution of Firm: - Modes of Dissolution; Consequences of Dissolution of Firm; Settlement of Accounts after Dissolution.

#### **Unit-II**

**Sales of Goods Act -** Introduction; Formation of Contract of Sale of Goods; Conditions and Warranties; Transfer of Property or Ownership; Performance of Contract-Delivery and Payment; Rights of Unpaid Seller; Suits of Breach of Contract.

#### **Unit-III**

**Negotiable Instruments Act -** Negotiable Instrument - an introduction; Promissory Notes; Bills of Exchange; Cheques, Parties to Negotiable Instruments; Discharge of parties from Liability; Dishonor of Negotiable Instruments. Instruments; Presentation of Negotiable Instrument; Negotiation.

- 1. Aiyar P. Ramanatha, The Sales of Goods Act, The University Book Agency, New Delhi.
- 2. Khergamvalaon J. S., The Negotiable Instrument Act, N M Tripathi Pvt. Ltd, Bombay
- 3. Gulshan S. S., Business Law, Excel Book Company, New Delhi.
- 4. Kuchhal, M. C., Business Laws, Sultan Chand & Co., New Delhi.
- 5. Kapoor, N. D., Mercantile Law, Sultan Chand & Co., New Delhi.
- 6. Nolakha R.L., Business Law, Ramesh Book Depot, Jaipur.
- 7. Sharma, Arya, Gupta: Business Law, Ajmera Book Company, Jaipur.
- 8. नौलखा, व्यापारिक सन्नियम, रमेश बुक डिपो, जयपुर
- 9. सिंहल, व्यापारिक एवं औद्योगिक विधि, अजमेरा बुक डिपो, जयपुर
- 10. शर्मा, आर्य, शर्मा, व्यापारिक विधि, अजमेरा बुक कम्पनी, जयपुर

#### **Department of Business Administration**

## Semester II

## **Paper II Business Organisation-II**

Time: 3 Hours Theory Marks: 70
Internal Marks: 30
100

#### Unit-I

Origin, Development and Activities of Stock Exchange in India; A Brief Study of SEBI, OTCE and NSE; Concept, Objectives, Forms and Kinds of Business Combinations, Combination Movement in India.

#### **Unit-II**

Modern Method of Advertisement and Publicity, Significance and Evils of Advertisement., Economic Liberalisation Policy and Implications. Implications of Globalisation Policy on Business.

#### **Unit-III**

Concept of Welfare State, Government Assistance to Industries. Industrial Policy, Industrial Democracy.

- 1. Cyril L. Hudson, Business Organization & Operation, Staples Press, London.
- Gerald A. Silver, Introduction to Modern Business, McGraw Hill Book Company, New Delhi.
- 3. Gupta C.B., Business Organisation, National Publishing House, New Delhi.
- 4. Mathew, Sharma, Mehta, Business Organization (Shell Write Well(P) Ltd, Jaipur)
- 5. Nolakha R. L., Business Organisation, Ramesh Book Depot, Jaipur.
- 6. Sharma, Badaya, Vyas, Jain, Business Organisation, Ajmera Book Company, Jaipur.
- 7. Gupta C. B., Modern Business Organization, Mayoor Paper Works, Noida.
- 8. Shukla M. C., Business Organization & Management, S. Chand & Company, New Delhi.
- 9. Sharma, Gupta, Vijaywargia, Tiwari, Business Organisation, Ajmera Book Co., Jaipur
- 10. शर्मा, मल्होत्रा, शर्मा, पारीक, व्यावसायिक संगठन, अजमेरा बुक कंपनी, जयपुर।
- 11. सुधा जी.एस., व्यावसायिक संगठन,रमेश बुक डिपो,,जयपुर।
- 12. नौलखा आर.एल., व्यावसायिक संगठन,रमेश बुक डिपो,,जयपुर।
- 13. शर्मा, व्यास, मल्होत्रा, व्यावसायिक संगठन, अजमेरा बुक कंपनी, जयपूर।
- 14. माथुर बी.एस., नौलखा आर.एल, व्यावसायिक संगठन, आदर्श प्रकाशन, जयपुर।

## **Department of Business Administration**

## **Semester III**

## Paper I Corporate Law-I

Time: 3 Hours

Theory Marks: 70
Internal Marks: 30
100

#### Unit- I

Company- Meaning and Characteristics; Features of Company; Advantages and Disadvantages of Incorporation; Lifting of Corporate Veil; Privileges of Private Company.

#### **Unit-II**

Formation of Company:- Promotion of Company; Functions of Promoter; Importance of Promoter; Promoter's Remuneration; Legal Status of Promoter; Rights of Promoters; Duties of Promoters; Liabilities of Promoters; Pre-Incorporation Contracts, Incorporation and Commencement of Business. Prospectus: - Definition; Contents; Statement in Lieu of Prospectus; Misleading Prospectus and its Consequences.

#### **Unit-III**

Memorandum of Association: - Meaning; Importance; Clauses of Memorandum of Association and Their Alteration; Doctrine of Ultra - Vires, Articles of Association: - Meaning; Contents; Alteration of Articles of Association; Constructive Notice and Doctrine of Indoor Management.

#### **Suggested Readings:**

- 1. Kuchal M.C., Modern Indian Company Law, Shree Mahavir Books, Noida.
- 2. Singh Avtar, Company Law; Eastern Book Company, Lucknow.
- 3. Majumdar, Kapoor, Company Law & Practices, Taxmann Publications Pvt. Ltd., New Delhi.
- 4. Bhandari M. C., Company Law Procedure, Wadhawa & Company Law Publishers, New Delhi.
- 5. Circulars & Clarifications on Company Law, Taxmann Allied Services Pvt. Ltd., New Delhi.
- 6. Sachdeva Suresh, Company Law, Laxmi Narayan Agarwal, Agra.
- 7. Kapoor G. K., Saxena S. B., Company Law, Kitab Mahal, New Delhi.
- 8. Gogna P. P.S., Text Book on Company Law, S. Chand & Company Ltd., New Delhi.
- 9. Kapoor N.D., Company Law incorporating the provisions of the Companies Amendment Act
- 10. नैलखा, आर.एल, कम्पनी अधिनियम एवसचिवीय पद्धति, रमेश बुक डिपो, जयुष
- 11. माथुर, सक्सेना, बिनानी, कम्पनी अधिनियम एवं सचिवीय पद्धति, आदर्श प्रकाशन, जयपुर
- 12. जोशी, खींचा, गोयल, कम्पनी अधिनियम एवं सचिवीय पद्धति, अजमेरा बुक कम्पनी जयपुर
- 13. गुप्ता पी.सी., कम्पनियों का वैधानिक परिवेश, श्री महावीर डिपो, दिल्ली
- 14. रॉय कैलाश, कम्पनी विधि, इलाहTंबाद लॉ एजेंसी, इलाहTंबाद

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# Department of Business Administration Semester III

## Paper II Business Management-I

Time: 3 Hours

Theory Marks: 70
Internal Marks: 30
100

#### Unit- I

Management, Concept, Nature, Objectives, Principles, Importance and Process of Management, Schools of Management Thought, MBO, Planning: Nature, Type, Importance, Principles, Techniques and Components.

#### **Unit-II**

Organisation: Goals, Structure, Importance, Process and Principles of Organization. Theories of Organization. Environment and Organization. Formal and Informal Organization. Organizational Changes and Development. Techniques of Decision Making.

#### Unit- III

Authority and Responsibility, Power and Authority, Sources of Authority, Delegation of Authority, Centralization and Decentralization, Span of Control.

- 1. Mathew M.J., Management, Sheel Sons, Jaipur.
- 2. Mathur B.S. & Mathur Navin, Management, Malik & Company, Jaipur.
- 3. Gupta R. N., Principles of Management, S. Chand & Company, New Delhi.
- 4. Sudha G. S., Management, RBSA Publishers, Jaipur.
- 5. Joseph L. Massie, Essentials of Management, PHI Learning Pvt Ltd, New Delhi.
- 6. Sharma, Sharma, Gupta, Malhotra, Business Management, Ajmera Book Co., Jaipur
- 7. Bhat Anil, & Arun Kumar, Management: Principles, Processes & Practices, Oxford University Press, New Delhi.
- 8. Agarwal N. P. & Tailor R. K., Business & Management, RBSA Publishers, Jaipur.
- 9. Gupta C. B., Principles & Practices of Management, Mayoor Paperworks, Noida.
- 10. Prasad Lallan & Gulshan S. S., Management: Principles, & Practices, S. Chand & Company, New Delhi.
- 11. शर्मा, शर्मा, मल्होत्रा एवं पारीक, प्रबंध, अजमेरा बुक कंपनी, जयपुर।
- 12. सिंघल, जे.पी, प्रबन्ध, अजमेरा बुक कम्पनी, जयपुर
- 13. नौलखा आर.एल., कंपनी अधिनियम एवं सचिवीय पद्वति, रमेश बुक डिपो, जयपुर।
- 14. सुधा जी.एस., प्रबंध अवधारणाएं एवं संगठनात्मक व्यवहार, रमेश बुक डिपों, जयपुर।
- 15. सुराणा, शर्मा, प्रबंध चिंतन का इतिहास, रमेश बुक पब्लिशिंग हाउस, जयपुर।
- 16. सुधा श्रीमाली, व्यास, जैन, व्यावसायिक प्रबंध का सिद्धांत, रमेश बुक पब्लिशिंग हाउस, जयपुर।
- 17. सुधा जी.एस., प्रबंध, यूनिवर्सिटी बुक हाउस, जयपुर।

# **Department of Business Administration Semester IV**

## Paper-I Corporate Law-II

**Time: 3 Hours** 70 **Theory Marks: Internal Marks:** <u>30</u> 100

#### Unit- I

Shares: - Share and Stock; Allotment of Shares; Share Certificate and Share Warrant; Transfer and Transmission of Shares; Calls and Forfeiture of Shares. Surrender of Shares. Share Capital: Meaning and Forms of Capital; Alteration of Share Capital; Reduction of Share Capital; Further Issue of Share Capital; Rights of Pre-Emption of Shares.

#### **Unit-II**

Shareholders and Members:-Difference Between Shareholders and Members; Modes of Acquiring Membership; Termination of Membership; Who May Be Members? Rights and Liabilities of Members, Secretarial Practice in India, Meeting of Company:-Essentials of Valid Meeting; Meetings of Shareholders:-Statutory Meeting; Annual General; Meeting; Extra-Ordinary General Meeting; Meetings of Board of Directors; Proxy; Voting, Notice, Agenda and Minutes of Meetings.

#### **Unit-III**

Directors:-Duties, Powers, Liabilities, Appointment and Removal of Directors. Winding Up:-Meaning; Compulsory Winding up; Voluntary Winding up; Winding up Under the Supervision of Court; Consequences of Winding up.

#### **Books Recommended:**

- 1. Kuchal M.C., Modern Indian Company Law Shri Mahavir Books, Noida.
- 2. Singh Avtar, Company Law, Eastern Book Company, Lucknow.
- 3. Mathew M. J., Company Law & Secretarial Practices, RBSA, Jaipur.
- 4. Majumdar, Kapoor, Company Law & Practices, Taxmann Publications Pvt. Ltd., New Delhi.
- 5. Bhandari M. C., Company Law Procedure, Wadhawa & Company Law Publishers, New Delhi.
- 6. Circulars & Clarifications on Company Law, Taxmann Allied Services Pvt. Ltd., New Delhi.
- 7. Sachdeva Suresh, Company Law, Laxmi Narayan Agarwal, Agra.
- 8. Kapoor G. K., Saxena S. B.: Company Law, Kitab Mahal, New Delhi.
- 9. नौलंखा, आर.एल, कम्पनी अधिनियम एवंसचिवीय पद्धति, रमेश बुंक डिपो, जयपुर 10. माथुर, सक्सेना, बिनानी, कम्पनी अधिनियम एवं सचिवीय पद्धति, आदर्श प्रकाशन, जयपुर
- 11. जोशी, खींचा, गोयल, कम्पनी अधिनियम एवं सचिवीय पद्धति, अजमेरा बुक कं, जयपूर
- 12. गुप्ता पी.सी., कम्पनियों का वैधानिक परिवेश, श्री महावीर डिपो, दिल्ली
- 13. रॉय कैलाश, कम्पनी विधि, इलाहाबाद लॉ एजेंसी, इलाहाबाद

# Department of Business Administration Semester IV

## Paper II Business Management-II

Time: 3 Hours

Theory Marks: 70
Internal Marks: 30
100

#### Unit- I

Communication, Significance, Channels of Communication, Types and Process of Communication, Barriers and Remedies. Leadership, Function, Qualities, Styles and Theories of Leadership

#### Unit- II

Co-ordination, Co-ordination and Co-operation, Co-ordination as Essence of Management, Principles and Techniques, Obstacles in Co-ordination, Essentials of Effective Co-ordination. Direction: Concept, Nature, Importance and Principles of Direction.

#### **Unit-III**

Motivation: Importance, Type Process and Techniques of Motivation, Theories of Motivation (McGregor, Maslow, Herzberg) Sound Motivation System, Control, Nature, Process, Techniques and Essentials of Effective Control, Management of Change.

- 1. Mathur B.S. & Mathur Navin, Management, Malik & Company, Jaipur.
- 2. M.J. Mathew: Management, Sheel Sons, Jaipur.
- 3. Griffin Ricky W., Management: Principles & Applications, Cen Gage Learning New Delhi.
- 4. Sharma, Sharma, Gupta, Malhotra, Business Management, Ajmera Book Co., Jaipur
- 5. Gupta R. N., Principles of Management, S. Chand & Company, New Delhi.
- 6. Sudha G. S., Management, RBSA Publishers, Jaipur.
- 7. Joseph L. Massie, Essentials of Management, PHI Learning Pvt Ltd, New Delhi.
- 8. Bhat & Kumar, Management: Principles, Processes & Practices, Oxford University Press, New Delhi.
- 9. Agarwal N. P. & Tailor R. K., Business & Management, RBSA Publishers, Jaipur.
- 10. Gupta C. B., Principles & Practices of Management, Mayoor Paperworks, Noida.
- 11. Prasad Lallan & Gulshan S. S., Management: Principles, & Practices, S. Chand & Company, New Delhi.
- 12. शर्मा, शर्मा, गुप्ता एवं मल्होत्रा, प्रबंध, अजमेरा बुक कंपनी, जयपुर।
- 13. नौलखा आर.एल., कंपनी अधिनियम एवं सचिवीय पद्वति, रमेश बुक डिपो, जयपूर।
- 14. अग्रवाल आर.सी., प्रबंध कॉलेज बुक हाउस, जयपुर
- 15. पोरवाल बी.एल., प्रबंध, आदर्श प्रकाशन, जयपुर।
- 16. उपाध्याय, शर्मा, बंसल, राठौड़, प्रबंध के सिद्धांत, रमेश बुक डिपो, जयपुर।
- 17. सुधा जी.एस., प्रबंध, यूनिवर्सिटी बुक हाउस, जयपुर।
- 18. राजपुरोहित आर.सी.एसे., शर्मा अशोक, शर्मा सरला एवं गुप्ता अंजू, प्रबंध, अजमेरा बुक कंपनी, जयपुर।
- 19 सिंघल जे.पी, प्रबन्ध, अजमेरा बुक कम्पनी, जयपुर

# $\begin{array}{c} \textbf{Department of Business Administration} \\ \textbf{Semester } V \end{array}$

## Paper I Functional Management-I

Time: 3 Hours

Theory Marks: 70
Internal Marks: 30
100

#### **Unit-I**

Human Resource: Meaning, Scope, Role and Functions of Human Resource Management, Organization of Personnel Department, Human Resource Planning, Recruitment, Selection, Placement and Induction.

#### **Unit-II**

Training and Development, Job Analysis, Job Description, Job enlargement and Job Enrichment, Performance Appraisal and Merit Rating.

#### **Unit-III**

Marketing: Meaning, Evolution of Modern Concept of Marketing, Scope and Importance of Marketing, Product Planning and Development, Marketing Research, Channels of Distribution, Pricing Policies and Strategies.

- 1. Flippo Edwin B, Personnel Management, Mc Graw Hill
- 2. Yoder Dale: Personnel Management & Industrial Relations, Prentice Hall
- 3. Mathew M. J., Functional Management, RBSA Publishers, Jaipur.
- 4. Mathur B. L., Functional Management, RBSA Publishers, Jaipur.
- 5. शर्मा, शर्मा,, सुराणा, मानव संसाधन प्रबंध, रमेश बुक डिपो, जयपुर
- 6. सुधा जी.एरन., क्रियात्मक प्रबंध, रमेश बुक डिपो,जयपुर
- 7. नौलखा आर.एल, क्रियात्मक प्रबंध, रमेश बुक डिपो, जयपुर

# Department of Business Administration Semester V

## Paper II Sales Promotion and Sales Management-I

Time: 3 Hours

Theory Marks: 70
Internal Marks: 30
100

#### Unit- I

Sales Promotion: Nature of Sales Promotion, Distinction with Advertising Personal Selling, Role and Importance. Functions of Sales Promotion Department, Limitations in Shortage Economy.

#### Unit- II

Type of Sales Promotion: Internal Organization, Dealer Promotions, Consumer Promotion Sales Promotion, Sales Promotion of Industrial and Consumer Products.

#### **Unit III**

Export Sales Promotion: Types and Importance of Export Sales Promotion and their Relevance in Modern Context. Evaluations of Sales Promotion Programme

- 1. Cundiff, Still & Govani, Sales Management, Prentice Hall of India Pvt. Ltd. New Delhi
- 2. Carter Tony, Sales Force Management, Jaico Publishing House, Mumbai
- 3. Panda, Sales and Distribution Management, Oxford University Press, Mumbai.
- 4. Sudha G. S., Sales and Advertising Management, Ramesh Book Depot, Jaipur.
- 5. David Jobber, Geoff Lancaster, Selling and Sales Management, Pearson Education, New Delhi
- 6. Douglas, William, Thomas, Sales Management, Replika Press Pvt. Ltd., Kundli
- 7. Asplay T. C.: Sales Promotions Handbook
- 8. Tosdal, Harry R.: Introduction to Sales Management
- 9. Dr. M. J. Mathew: Sales Promotion and Sales Management
- 10. सुधा जी.एस., विक्रय संवर्द्धन एवं विक्रय प्रबंध, रमेश बुक डिपो, जयपुर।
- 11. नौलखा आर.एल., विक्रय संवर्द्धन एवं विक्रय प्रबंध, रमेश बुक डिपो, जयपुर।

## **Department of Business Administration**

# **Semester VI**

## Paper I Functional Management-II

Time: 3 Hours

Theory Marks: 70
Internal Marks: 30
100

#### Unit-I

Finance: Finance Function, Scope and Importance of Financial Management, Functions and Role of Financial Manager. Financial Planning and Capital Structure, Sources of Finance, Working Capital and its Sources.

#### Unit-II

Production: Meaning, Nature, Score and Importance of Production Management, Production Process, Production Planning and Control, Quality Control, Product Design and Product Research.

#### **Unit-III**

Materials: Meaning, Scope and Functions of Materials Management, Purchase Planning, Inventory Planning and Control, Vendor Development DGS & D Purchase Process and Procedure.

- 1. Flippo Edwin B, Personnel Management, Mc Graw Hill
- 2. Yoder Dale: Personnel Management & Industrial Relations, Prentice Hall
- 3. शर्मा, शर्मा, स्राणा : मानव संसाधन प्रबंध, रमेश बुक डिपो, जयपुर
- 4. सुधा जी.एस., क्रियात्मक प्रबंध, रमेश बुक डिपो, जयपुर
- 5. नौलखा आर.एल., क्रियात्मक प्रबंध, रमेश बुक डिपो, जयपुर

# Department of Business Administration Semester VI

## Paper II Sales Promotion and Sales Management-II

Time: 3 Hours

Theory Marks: 70
Internal Marks: 30
100

Sales Management: Role of Selling Planned Economy, Selling as a Career, Qualities of a Sales Force, Product Knowledge, Effective Speaking, Customer Relations.

Sales Organization, Branch Setup, Recruitment and Selection of Sales Force, Training, Motivation, Remuneration.

#### **Unit-II**

Planned Selling Approach, Pre-Approach, Meeting, Objections, Closing Sale, Sales Call, Sales Forecasting, Sales Quotas and Territories.

#### **Unit-III**

Consumer Psychology, Buying Motives of Consumers, Control of Sales Operations, Salesman Reports, Meeting Selling Costs and Sales Cost Control.

- 1. Cundiff, Still & Govani, Sales Management, Prentice Hall of India Pvt. Ltd. New Delhi
- 2. Carter Tony, Sales Force Management, Jaico Publishing House, Mumbai
- 3. Panda, Sales and Distribution Management, Oxford University Press, Mumbai.
- 4. Sudha G. S., Sales and Advertising Management, Ramesh Book Depot, Jaipur.
- 5. David Jobber, Geoff Lancaster, Selling and Sales Management, Pearson Education, New Delhi
- 6. Douglas, William, Thomas, Sales Management, Replika Press Pvt. Ltd., Kundli
- 7. Asplay T. C. :Sales Promotions Handbook
- 8. Tosdal, Harry R.: Introduction to Sales Management
- 9. Mathew. M. J: Sales Promotion and Sales Management
- 10. Sudha G. S., Sales Management, Ramesh Book Depot, Jaipur.
- 11. सुधा जी.एस., विक्रय संवर्द्धन एवं विक्रय प्रबंध, रमेश बुक डिपो, जयपुर।
- 12. नौलखा आर.एल., विक्रय संवर्द्धन एवं विक्रय प्रबंध, रमेश बुक डिपो, जयपुर।
- 13. नौलखा आर.एल., विक्रय प्रबंध, आदर्श प्रकाशन, जयपुर।